Court of Common Pleas Postponement of E-Filing System Transition

This communication is to inform you of an upcoming change to the Delaware State Court's E-Filing system. It is important to note that this is advanced notice and does not reflect an immediate change.

The Court of Common Pleas transition from the current system (eFlex) to a new E-Filing system called File and Serve Delaware has been postponed. The Court of Common Pleas will now be transitioning to the File and Serve Delaware system on Sunday, April 2nd, 2017.

It is the priority of the Delaware Courts to provide the highest quality service to the public and the Delaware Bar. The decision to postpone the implementation of the new system speaks to that core value. The additional time will be used to ensure the best possible user experience and smoothest transition when the new system launches on April 2nd. We appreciate your patience and understanding in this matter.

Note: The April 2nd, 2017 implementation will only affect filers to the Court of Common Pleas. All Justice of the Peace Court filings through the eFlex system will continue to be handled in eFlex. Current eFlex accounts will not be deactivated, but the functionality to allow filing to the Court of Common Pleas will be disabled on April 2nd. A date for the Justice of the Peace Court's transition to File and Serve Delaware will be communicated in the future.

What this means for you:

<u>Training</u> – In preparation for the April 2nd system launch, scheduled training events and other training materials are available at http://fileandservexpress.com/delaware. Registration for the scheduled training events is available http://fileandservexpress.com/delaware.

<u>User Access</u> – The implementation of the new E-Filing system will include a transition period where user-access to the CCP Filing functionality is ended in eFlex while the new system is configured. Additional details will be provided in future communications.

<u>Support</u> – File and ServeXpress will provide support for the File and Serve Delaware application and they are available to answer your questions 24 hours a day at 888-529-7587. For training, instructions, system details and more, you can also visit http://fileandservexpress.com/delaware

Next Steps:

We will continue to provide these communications as additional details become available for the April 2nd, 2017 go-live event. For more information on the upcoming system, please visit www.fileandservexpress.com or http://fileandservexpress.com/delaware.